



APARTMENT "HANA"

(45 m2)

Prices per apartment per day			
	2 persons	3 persons	4 persons
01.01-31.03	40 €	45 €	50 €
01.04-31.05	50 €	55 €	60 €
01.06-30.06	60 €	65 €	70 €
01.07-31.08	70 €	75 €	80 €
01.09-30.09	50 €	55 €	60 €
30.09-31.12	45 €	50 €	55 €

Max. 4 persons (2+2) in the apartment. One double bed + sleeping sofa for 2 persons.

Prices include:

- Bed linen and bath towels
- Parking space
- Air Condition**

Minimum 7 nights pr. booking. Less than 3 nights pr. booking is + 50% pr. night.
Contact us if you wish to stay less than 7 nights.

Pets

- Pets + 5 Euro per. pet

Additional offer (charged separately):

- Private city (certified) guide on English, Croatian, Danish (Swedish and Norwegian)
City sightseen takes 1,5-2 hours and we visit all the major sites in Pula. The price does not include museum tickets. Price: 1-5 persons = 50 EUR. 6-10 persons = 70 EUR
11-15 persons = 80 EUR Groups 15-50 persons = 90 EUR.

ViaKon.eu

E-mail: mail@viakon.eu

Tel.: 00385 91 112 69 90



INFO SHEET APARTMENT "HANA"

About the property

- Apartment 48 m2
- Groundfloor
- Guests: max 4 persons. Two double beds in two separate bedrooms.
- Balconies: 1
- Parking
- Air conditioning

Facilities

- TV

Amenities

- Electric cooker, Refrigerator, washing machine.

Rooms

- Living room/dining room/kitchen
- Bedroom
- Bathroom
- Hall
- Garden

Distances

- "Kamenjak" Nature Reserve: 100 m
- Shopping: 300 m
- Restaurant: 100 m
- Café/bar: 100 m
- Internet café: 300 m
- Nearest free Wi-Fi: 400 m
- Nearest city: 10 km to Pula
- Airport: 12 km
- Beach: 500 m

If not stated otherwise, the arrival time is always between 15.00 (3 P.M) and 20.00 (8 P.M) and the departure time is always no later than 10.00 (10 A.M.). Please respect those times as we have other guests that are arriving after you. if you expect to arrive outside of these times, please contact us to check earlier availability of accommodation. Thank you.



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POLICY

Booking, cancellations, prices, payment, arrival & departure etc...

Booking

To book our holiday homes please use the contact form and mail us the dates of your arrival and departure, number of people and we will reply within 24 hours.

Cancelation

Any cancelation 4 weeks prior to your arrival will result in loss of 100% deposit.

Prices

Prices are based on the days and dates of your arrival and departure.

Please note: one child under 2 years of age (per apartment) goes free, with no claim to his/her own bed or any additionally service. Please also quote this child in your mail.

**Prices include use of AC if the AC is shut down while you are not in the apartment!

If the AC runs while you are not in the apartment the charge for use of AC is 10 Euro/day.

Final cleaning is included in the price, provided that the guest has left the property in reasonable state, all other situations demand extra cleaning which will be charged 50 Euro.

Not included in the price

One time registration fee 10,- € pr. apartment. Sojourn tax = 1,- € pr. person pr. day.

Children up to 12 years of age do not pay the tax and children 12-18 years pay 50% of the tax.

Above mentioned taxes are defined and charged by the Croatian Ministry of Tourism and are mandatory.

Payment

A deposit of 30% will be required upon booking. The balance will be required upon check in. Together with your booking confirmation, you will receive bank details for the bank transfer. Once the deposit payment is received, you will receive confirmation with details.

Deposit

A deposit of 30% will be required upon booking. The balance and the damage deposit of 200 Euro will be required upon check in.

Damage deposit of 200 Euro will be refunded in full on departure, assuming there is no damage.

In case of early departure there are no refunds!

If you want to check the availability of our apartments, please fill in the [contact form](#) and receive all the required information directly in your mailbox.

Arrival & departure from the apartment

Please read the following steps in order to familiarize yourself with the arrival and departure process. If you have any further questions, please don't hesitate to contact us.

Together with the confirmation of your reservation, ViaKon will send you an e-mail containing all the information you will need for your arrival.

Please contact ViaKon if you do not receive this email within 24 hours of making your reservation.

You will be asked to email us as soon as possible with the time of your arrival if you have not informed us while completing your booking.

Depending on the instructions given to you in your arrival and departure confirmation e-mail, you will be required to arrive within the agreed period.

Check-in

If not stated otherwise the check in is between 15:00 and 20:00 hrs.

Please note: for arrivals from 20:00 hrs onwards, there is a late check-in fee of 20 Euro.

When you arrive to the apartment, ViaKon staff member or the owner of the apartment will provide you with the following:

Keys for entry to the apartment, instructions on how to use the equipment in the apartment, rubbish removal, grocery store location, instructions on how to reach the beach, nearest bus stations etc.

The exact amount will be stated in your arrival and departure information that will be sent to you upon confirmation of your reservation. Any cancellation 4 weeks prior to your arrival will result in loss of 100% deposit.

During your stay at the apartment we ask you to contact ViaKon IMMEDIATELY if you find anything missing or in bad condition or if you accidentally break anything so that we can fix or settle whatever it is. We want you to enjoy your stay and not be inconvenienced by something, which can be fixed or replaced.

Contact us during business hours for anything like restaurant recommendations, directions from where you are if lost or just general questions regarding either the apartment or the city.

Check-out

If not stated otherwise, no later than 10:00 on the day of departure.

Please respect those times as we have other guests that are arriving after you. Thank you

Any unauthorized departures after 10:00 hrs will be charged extra 30 Euros as we have to pay cleaning staff for waiting. If you require a later departure please ask when you check in if this is possible. We will try to accommodate you, providing our next arrival is not early the same day or in any other way interferes with the arrival of our next guest. Any departures after 12:00 hrs will be subject to the full price per day. On the departure day you should leave the apartment tidy with all rubbish correctly disposed of. All sets of keys are to be delivered to the ViaKon staff member or owner of the apartment.

With advance notice we can book a taxi for you for your departure from the apartment or arrange other means of transport.

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